Global Economic Insight

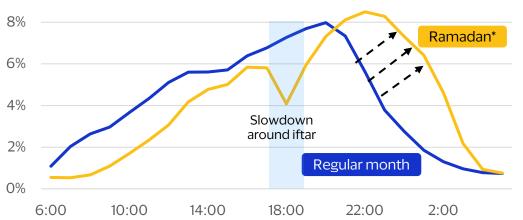


The bustling Ramadan night-time economy

During the Muslim holy month of Ramadan, consumer spending in Gulf Cooperation Council countries and other Muslim-majority nations shifts dramatically, with more spending occurring during late-night hours. Anonymized analysis of VisaNet data reveals significant changes across several Muslim countries, where fasting from dawn to sunset alters daily routines and economic behaviors. The timing of spending on some categories also shifts toward the latter part of the month leading up to the Eid al-Fitr holiday. Understanding these shifts allows payment providers to accommodate and anticipate consumers' needs, such as increasing access to payments during late-night hours or better timing incentives like cashback on food delivery apps. Merchants, particularly those in the food, retail, and hospitality sectors, can also proactively adjust their operating hours and staffing to meet demand during peak times.

On a typical day during Ramadan in Kuwait, for example, consumer spending begins on a quiet note but steadily increases, culminating in a mild surge between 3-5 p.m. as consumers shop for groceries and other essentials to prepare for iftar, the evening meal breaking the fast (Fig. 1). A notable dip in transaction activity, typically lasting between 5-7 p.m., occurs as families and communities gather to focus on prayers, break their fast and share meals with loved ones. Afterward, transaction activity bounces back as individuals resume their daily routines. This post-iftar surge often extends late into the night, reflecting the unique rhythm of daily life during Ramadan.

Fig. 1: Consumer spending shifts to later hours during the holy month of Ramadan* (Transaction distribution by time of day; Kuwait)



*Data collected from 11 March to 9 April 2024. Kuwait typifies a trend observed in most Muslim countries included in the analysis. Source: Visa Business and Economic Insights analysis of VisaNet data

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Key Points:

Overall consumer spending shifts to later hours during Ramadan

Shifts are more pronounced in the dine-in restaurant, food delivery app and grocery spending categories

In the last 10 days of Ramadan, spending shifts toward apparel and luxury goods in preparation for Eid

VISA

Nocturnal spending: How Ramadan transforms consumer behavior

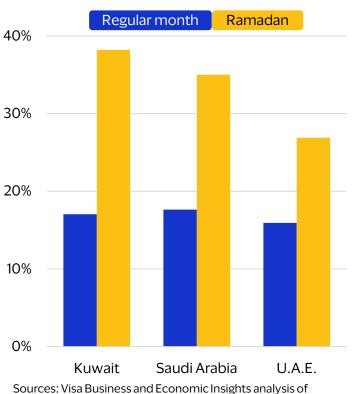
The night-time economy's seasonal emergence becomes more apparent when looking at last year's spending distribution. During Ramadan, the share of transactions between 10 p.m. and 4 a.m. more than doubled in Saudi Arabia and Kuwait. In the U.A.E., the share increased by almost 11 percentage points (Fig. 2). Dine-in restaurants and cafes, food delivery apps, groceries and supermarkets, and quick service restaurants experienced the most significant shifts (Fig. 3).

A substantial portion of spending occurred between 11 p.m. and 3 a.m.—a marked deviation from normal times. Typically, these categories see peak activity earlier in the evening, but data suggests that this late-night uptick during Ramadan corresponds to the reorganization of daily routines unique to the holy month.

In contrast to iftar, which is usually a home-cooked meal, the pre-dawn meal known as suboor is often enjoyed at a restaurant or through takeout and food delivery apps. This shift in dining preferences for suboor drives the late-night demand: Dine-in restaurants and cafes see increased inperson spending well into the night as people enjoy their last meals before fasting begins at sunrise. Convenience becomes a priority for many who prefer to dine at home, increasing demand on food delivery apps during these hours. Similarly, late-night shopping at grocery stores and supermarkets spikes as consumers stock up on essentials.

Fig. 2: The 'night-time economy' is more prominent during Ramadan*

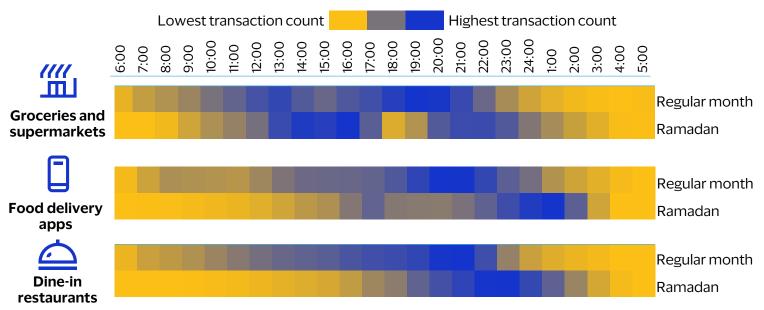
(Share of total daily transactions from 10 p.m. to 4 a.m.)



Sources: Visa Business and Economic Insights analysis over the second seco

Fig. 3: Ramadan* spending shifts most pronounced in groceries, food delivery apps and dine-in restaurants

(Heatmap of busiest hours by transaction count and merchant categories; Kuwait)



* Data collected from 11 March to 9 April 2024. Sources: Visa Business and Economic Insights analysis of VisaNet data

Countdown to Eid festivities spurs a spending surge

Spending habits during Ramadan are not uniform. They change considerably as the month progresses. Spending on groceries and supermarkets in the days immediately before the start of Ramadan and in the first couple of weeks increases as households stock up on essential items to prepare for fasting. In contrast, the final 10 days see a gradual shift to a higher concentration of spending on clothing and apparel, department store purchases, and luxury items as families and individuals buy new outfits and gifts in preparation for the Eid celebrations.

Both the spending amount and the number of transactions leading up to Eid can reach multiples of what is observed over a normal 10-day period. For example, during the last 10 days of Ramadan in 2024, luxury merchants in Saudi Arabia experienced 2.9 times their average number of transactions. Department stores saw an increase of 1.3 times, and clothing and apparel merchants saw 2.6 times more transactions. Kuwait and the U.A.E. showed similar trends (Fig. 4). This period reflects heightened economic activity driven by the cultural and religious significance of looking presentable and exchanging gifts during Eid.

Kuwait Saudi Arabia U.A.E. 0.0X 0.5X 1.0X 1.5X 2.0X 2.5X 3.0X

Fig. 4: Demand surges in the last 10 days of Ramadan* in preparation for Eid celebrations (Number of transactions by merchant type, benchmarked vs. normal 10-day period)

* Data collected from 11 March to 9 April 2024. Source: Visa Business and Economic Insights analysis of VisaNet data

Understanding Ramadan trends: strategic insights for banks and merchants

Understanding the distinctive spending patterns during Ramadan can help banks and merchants better cater to their customers' needs. For example, banks can anticipate consumers' increased spending during late-night hours by ensuring their digital banking services and customer support are robust and responsive during these periods, making it easier for customers to manage their finances when they need it most. Additionally, tailored financial products such as cashback on food delivery apps or discounts at grocery stores can provide value to consumers during this time.

Merchants in the food, retail, and hospitality sectors can consider the consumer implications of extended latenight activity. Customers may appreciate extended operating hours and enhanced staffing to accommodate their needs during peak times. Special promotions and marketing campaigns that align with the last 10 days of Ramadan can help consumers prepare for Eid, offering deals and conveniences that resonate with their heightened activity. By focusing on the unique needs and behaviors of consumers during Ramadan, banks and merchants can naturally enhance customer satisfaction and loyalty, fostering a stronger connection with their customers.

Accessibility notes

Fig. 1: The data table compares the percentage distribution of transactions throughout a typical day during Ramadan in Kuwait to a typical month. During a normal month, transactions peak between 8:00 p.m. and 9:00 p.m., reaching a high of 8.0%. In contrast, during Ramadan, transactions peak later in the evening, particularly at 10:00 p.m. with 8.5%. Early morning hours (6:00 a.m. to 9:00 a.m.) see lower transaction percentages during both periods, with even lower percentages during Ramadan, starting at 0.5% at 6:00 a.m. and only reaching 1.1% at 9:00 a.m. Midday transactions (12:00 p.m. to 3:00 p.m.) also differ, peaking at 5.7% at 3:00 p.m. during a normal month, while during Ramadan, they increase steadily. Evening transactions (6:00 p.m. to 9:00 p.m.) are highest at 8:00 p.m. during a normal month, whereas during Ramadan, they peak at 10:00 p.m. and remain high later into the night. Late-night transactions (10:00 p.m. to 2:00 a.m.) during a normal month decrease gradually, while during Ramadan, they are significantly higher.

Fig. 2: The column chart compares the percentage of transactions occurring between 10:00 p.m. and 4:00 a.m. during Ramadan and a normal month in Kuwait, Saudi Arabia, and the United Arab Emirates (U.A.E.). The chart shows that during Ramadan, transactions significantly increase in all three countries compared to a normal month. In Kuwait, transactions rise from 17.1% in a normal month to 38.2% during Ramadan, more than doubling. In Saudi Arabia, the percentage increases from 17.6% to 35.0%. In the U.A.E., transactions rise from 15.9% in a normal month to 26.9% during Ramadan.

Fig. 3: The charts show a heatmap of the busiest hours by transaction count in Kuwait for merchants including grocery stores, food delivery apps, and dine-in restaurants. During a normal month, grocery stores and supermarkets experience their peak hours between 16:00 and 20:00. Conversely, 00:00 to 05:00 see the least activity. During Ramadan, the highest transaction activity occurs from 12:00 to 17:00, and again from 20:00 to 23:00. The early morning period from 04:00 to 08:00 remains the least active. Food delivery apps show a gradual increase in usage throughout a typical day, peaking in the evening from 18:00 to 22:00. The early morning hours, particularly between 03:00 and 06:00, are the least busy. During Ramadan, activity peaks from 00:00 to 03:00 and then again from 22:00 to 23:00. The period from 04:00 to 09:00 sees the least activity. For dine-in restaurants, the busiest hours during a normal month are between 18:00 and 22:00, with a peak around 20:00. The least busy times are in the early morning from 00:00 to 06:00. However, during Ramadan, activity increases significantly in the late evening and early morning, particularly from 20:00 to 03:00, with the highest activity between 22:00 and 00:00. The period from 04:00 to 09:00 remains the least busy.

Fig. 4: The bar chart describes the number of transactions in the last 10 days of Ramadan benchmarked against a 10-day period, categorized by merchant category and country, represented as a multiple. In the United Arab Emirates, the multiples are 1.86 for clothing, 2.25 for department stores, and 2.41 for luxury items. In Saudi Arabia, the multiples are 2.64 for clothing, 1.28 for department stores, and 2.92 for luxury items. In Kuwait, the multiples are 2.91 for clothing, 2.35 for department stores, and 2.28 for luxury items.



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