

# Global Economic Insight



## Fashion resale apps enable circular economy's broadening appeal

The circular economy is gaining a foothold in the global economy, with multiple trends converging to create new opportunities for businesses and governments worldwide as consumers shift towards buying more sustainable and recycled goods. One driver of the circular economy is a groundswell of concern about the state of the planet, coupled with increased efforts to set policy around resource efficiency and waste management. As more consumers prioritize buying responsibly-manufactured and sourced goods, businesses are exploring new circular business models to address the demand: everything from shoes made out of recycled plastic bottles to second hand and online fashion resale platforms. The circular economy represents a small but growing portion of the global economy—it could generate \$4.5 trillion in additional economic output by 2030 and \$25 trillion by 2050.<sup>1</sup> Using Visa data, coupled with external data sources, we can shed light on some of the new ways that consumers have started to navigate in the circular economy.

Consumers' changing fashion preferences signal an important development in the circular economy. Setting aside the vast overproduction challenges in fashion—a truckload of textiles is landfilled or incinerated every second globally<sup>2</sup>—there's an increased cost to consumers in some cases that is changing how they buy their clothes. High inflation has been a catalyst. During the pandemic, inflation spiked in many countries due to supply chain shortages. The United Kingdom recorded its highest rate of inflation for clothing in more than 30 years, reaching 10.2 percent in March 2022. In Australia, it surged 9.2 percent in September 2022. Budget-conscious consumers inevitably started substituting new goods with secondhand goods at a time when incomes were also not keeping up with inflation. According to Visa data using Visa-branded credentials, both Australia and the U.K. experienced stronger growth in the number of card transactions in used merchandise stores during periods of higher clothing inflation in 2022 (Figure 1).

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### Key Points:



Inflation is pushing consumers towards circular consumption in the short run

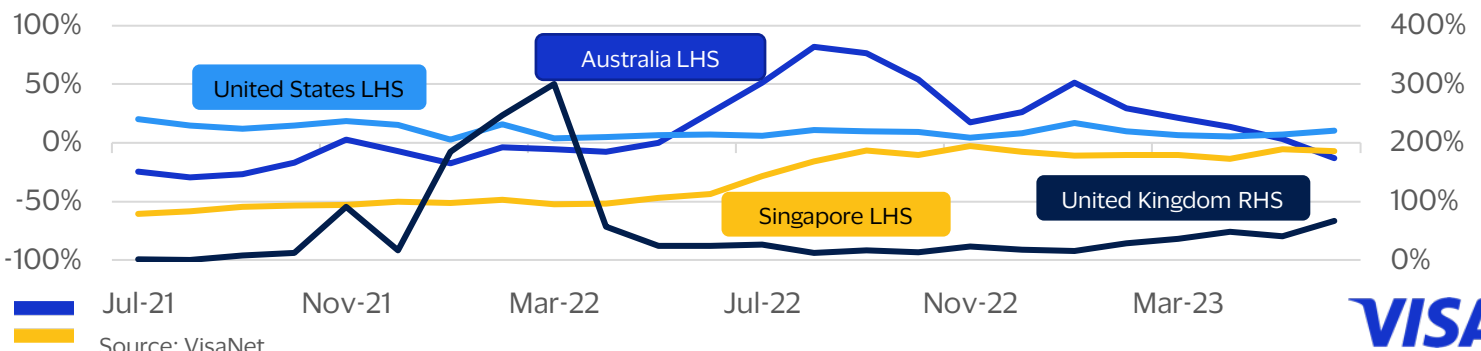


The circular economy provides many potential business opportunities



Artificial intelligence could accelerate the growth of the circular economy

**Fig. 1: Change in transaction counts at used merchandise stores across regions**  
(Year-over-year)





# Popularity of fashion resale apps signals growing adoption of circular economy (cont.)

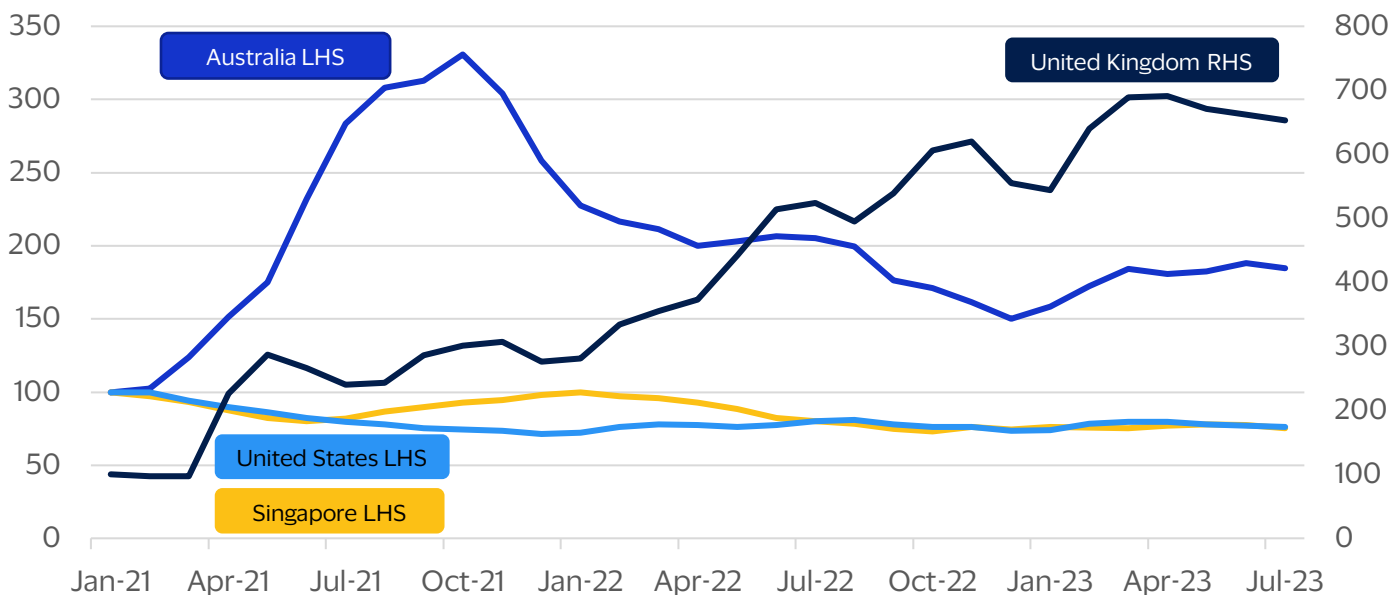
Card transactions in the United Kingdom for used merchandise stores grew by 300 percent in March 2022, when clothing inflation surged. Further, growth in both transaction counts and amounts in used merchandise stores outpaced that of general clothing stores in Australia, the United Kingdom and the United States in periods of high clothing inflation.

Technology has also played a pivotal role in changing consumption patterns towards the circular economy. Thrifting has existed for decades, but technology has accelerated its uptake, especially in recent years by reaching a wider and younger audience through digital apps. The pandemic played a role in this, as people had to use digital apps to communicate and transact remotely. This entrenched people’s behavior towards the use of digital apps post-pandemic. In 2022, for example, as inflation remained elevated in the United Kingdom, growth in daily use of the top resale shopping apps in the United Kingdom surged more than 200 percent (Figure 2). Interestingly, the resale shopping app activity in Asia Pacific, including Singapore and Australia, saw a slowdown from the second half of 2022. This could be due to the re-opening of borders in Asia Pacific and people more focused on travel-related apps rather than resale shopping apps.

For the United States, the number of daily active users of resale shopping apps has been strong since 2019, although growth in the past 10 months has been tepid given the market’s already high user base. While growth in daily active users may be weak, growth in sales in online fashion resale platforms is expected to perform well given the large market. According to Insider Intelligence,<sup>3</sup> sales via online fashion resale platforms are projected to grow by 16 percent from \$12 billion in 2022 to 14 billion in 2023. This will be in part driven by Gen Z and younger millennials’ interest in thrifting and sustainability, as well as high cost-of-living pressures. Inflation could have also caused U.S. consumers to scrimp on physical products such as clothing to spend on experiences instead.<sup>4</sup>

**Fig. 2: Average daily active users of resale shopping apps have varied across regions**

(Indexed to Jan-21 levels)



Source: Apptopia

The circular economy within the fashion industry is expected to account for 23 percent of the global fashion market by 2030.<sup>5</sup> The second-hand market is estimated to become twice the size of fast fashion by 2029. The circular economy may reduce demand for durable goods in the short term. But, more intensive use of these goods will require more frequent repairs and replacements, giving rise to an entirely new ecosystem of commerce platforms and associated payments infrastructure.



## AI and blockchain could usher in the next wave of the circular economy

The redesigning of products for circular use is expected to boost economic growth, make businesses resilient, increase innovation and create jobs. The circular economy could save China \$10 trillion by 2040 and Europe \$2.1 trillion by 2030.<sup>6</sup> In the European Union, recycled waste accounted for 12.8 percent of all materials used in 2020, up from 8.3 percent in 2004.<sup>7</sup> According to the International Labor Organization, the transition towards the circular economy is expected to create 6 million jobs globally by 2030.<sup>8</sup>

Circular economy transformations such as those underway in the fashion industry are just the beginning of fundamental changes that could take hold over the coming decades. The vision for a circular economy encompasses existing business models such as thrifting, recycling and the sharing economy, and expands to include fundamental design changes that will allow the world to delink economic prosperity and growth from the consumption of natural resources. In a circular economy, businesses and consumers will prolong the use of existing materials and resources in the economy as long as possible, thereby reducing waste. New forms of economic organization could see customers shift from ownership of materials or goods to using, renting, sharing and borrowing. In these models, manufacturers retain ownership so as to better control and direct the full life cycle of a product.

Emerging technologies such as artificial intelligence (AI) and blockchain technology could catalyze the transition to a circular economy. AI can strengthen circular economy business models, such as product-as-a-service, by using real time and historical data of products and users. Throughout the product lifecycle, AI can assist with pricing, demand prediction, predictive maintenance and smart inventory management. For example, companies are using AI to enhance the consistent classification of used products that will be re-sold at existing secondhand markets. By giving consumers a voucher or a gift card that can be used at the original retail brand, it boosts customer loyalty.<sup>9</sup> The blockchain technology has the potential to create traceability and transparency in supply chains.<sup>10</sup> The smart contracts used in blockchain allows a supplier to buy back products when buyers no longer have a need for it. By using interactive machine-learning methods for prototyping and testing, AI can enhance as well as accelerate the development of products and materials. For instance, AI has been used to research and create new metal alloys that perform in more efficient ways, be used longer and manufactured with minimal waste in comparison to existing metal alloys.<sup>11</sup>

As high inflation continues to encourage more consumers to adopt circular consumption behaviors, AI and blockchain technologies will help power these opportunities in the sustainable space. And, the payment ecosystem will provide the infrastructure necessary for the circular economy to grow.





## Footnotes

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## Accessibility notes

**Fig. 1:** Line chart showing the year-over-year change in transaction counts at used merchandise stores across regions, starting in July 2021. Australia starts at -25% before peaking to 82% in August 2022 and falling to -13% in the last value from June 2023. The U.S. begins at a high of 20%, then drops to a low of 3% in January 2022 and ends at 10% in June 2023. The U.K. starts at a low of 1%, then rises to a peak of 300% in March 2022 before falling again to end at 67%. For Singapore, the transactions start at -58%, gradually rising to a peak of 4% in November 2022 and ending at -7%.

**Fig. 2:** Line chart showing regional changes in average daily active users of resale shopping apps. The levels are indexed to 100 beginning in January 2021. For Australia, the index peaks at 331 in October 2021 before falling to 150 in December 2022 and ending at 185 in the last reading from July 2023. The U.K. line rises steadily to a peak of 691 in April 2023 before falling slightly to 653 in July 2023. The U.S. starts at a high of 100, drops to a low of 71 in December 2021 and stays mostly flat before ending at 76 in July 2023. The line for Singapore starts at a high of 100, then drops to 80 in June 2021 and back to 100 in January 2022 before falling again to 75 in July 2023.



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